

FAQs FOR IRELAND GAME CANCELLATION

1. **The game in Ireland as originally scheduled has canceled, do I get a full refund on my land travel package through Anthony Travel?**

Yes, you will receive a full refund for your **land travel package** purchased directly through Anthony Travel.

2. **With the game cancellation, what happens to the flight I purchased?**

- A) If your Anthony Travel reservation number begins with either "WB or SR followed by 5 or 6 numbers i.e. WB78652 or WB87937-6, you purchased an air package and will receive a full refund.
- B) If your Anthony Travel confirmation code consists of 6 letters i.e. IVAHUT, you purchased an individual flight. Please click on the link below to see the most up to date cancel policy for your airline. If you need to reach an Anthony Travel air consultant please email IrelandAir2020@anthonytravel.com.

Current airline policies for individual tickets can be found via the below links.

Aer Lingus Airlines

American Airlines

Delta Air Lines

United Airlines

- C) If you purchased your flight through another company, please contact them directly.

3. **How do I receive my refund (credit card, check, etc.)?**

You will be refunded via your original form of payment.

4. **I purchased travel insurance, what do I do now?**

We recommend that you contact your insurance provider and ask about the possibilities related to claims and/or vouchers for future travel policies. Travel insurance coverages differ by state and by individual policy. If you purchased travel insurance through our recommended partner, Travel Guard, please email refunds@aig.com and you can request a traveler voucher. In your email provide the details that 'your supplier cancelled the trip and there are no supplier penalties. Please issue a traveler voucher'.

5. **I bought a hospitality package from Corporate.ie for the game, who do I contact?** Please contact Corporate.ie directly at Hospitality@collegefootballireland.com.

6. **I booked extra nights directly with the hotel. Can I cancel my reservation without penalty?**

Please contact the hotel directly.